

Use of Maintenance Services within the Framework of a “Sensor as a Service” Maintenance Contract

The “Sensor as a Service” maintenance contracts (*NLM0 H2S 0050 SS00*, *NLM0 H2S 0200 SS00* or *NLM0 H2S 2000 SS00*) for H2S sensor modules are available as an option and comprise all calibrations, the sensor processing or sensor replacement, possibly required repairs as well as an insurance against theft.

Requesting and organising of maintenance services is primarily carried out via NIVUS, while the actual services are executed by our supplier Microtronics Engineering in Austria. This sequence must be maintained for organisational reasons.

➤ Procedure:

1. Download the questionnaire as .doc form under <http://www.nivus-h2s.com> “Downloads”.
2. Complete the form electronically. It is not necessary to print and scan the form since a handwritten signature is not required.
3. Send the completed form by e-mail to repair@nivus.com.
The Repair Note required to process the maintenance service will be submitted by e-mail as well.
4. Print and send the Repair Note **together** with the H2S sensor module to the following address with sufficient postage:

Microtronics Engineering GmbH
Hauptstrasse 7
3244 Ruprechtshofen
Austria

5. After the maintenance service has been completed the H2S sensor module will be returned to the address as specified in the questionnaire.